



County of
El Dorado

Alert Notification System

Sheriff's Home

Register Your Phone

County Home



Register at this website: <http://ready.edso.org/>
No Internet? Call EDSO to Register at 530-621-5895

The El Dorado County Sheriff's Office- Office of Emergency Services Alert Notification System provides a number of ways in which the county may contact the community in the event of an emergency such as: evacuations due to wildfires or hazardous material spills, or urgent law enforcement operations. The El Dorado County Office of Emergency Services partnered with CodeRED emergency notification service to alert residents and businesses by telephone, cell phone, text message, email and social media when there is a threat to the health or safety of residents. You will be notified only if the emergency is in your area. CodeRED is NOT for general wildfire information. Personal information is secure and is not provided to third parties.

If you have a landline, that number should automatically be registered in CodeRED. YOU need to register VOIP/internet phones and cell phones. When you register in CodeRED, create an Account!! This allows you to make changes later. If no account, you cannot change later without calling the Sheriff's Office. If you do not have internet, call EDSO at 530-621-5895 for assistance. Add all alternate phone numbers to ensure you get notifications, as both primary and alternate numbers receive notifications.

When will CodeRED be used?

Any message regarding the safety, property or welfare of the local community will be disseminated using the CodeRED system. These may include AMBER alerts, notifications of hazardous traffic or road conditions, boil water advisories or evacuation notices.

For a business phone line select the "This address is a business" option. Please note that emergency calls can only be delivered to a direct dial number. Automated attendants will disrupt the process and the calls will not be delivered. Businesses should register their main number and establish a procedure for distributing the CodeRED message to their workforce.

How will I recognize a CodeRED message?

A CodeRED Emergency message will have a caller ID of 866-419-5000. A CodeRED General message will have a caller ID 855-969-4636. We suggest you program both numbers in your cell phone as a "new contact" and use "CodeRED Emergency" and "CodeRED General" as the contact name. If you need to replay the emergency notification message again, simply dial the number and you will be able to hear the message again.

What should I do if I receive a CodeRED message?

Listen carefully to the entire message. You will have the option to repeat the message by pressing any key. Do NOT call 911 for further information unless directed to do so or if you need immediate aid from the Police or Fire department. If the line is busy, CodeRED will try two more times to connect.

I have a landline that does not work when the power goes out. How will the system contact me?

Make sure you have at least one working corded telephone – and be sure to turn the ringer on. The CodeRED sign-up form allows you to indicate both a primary and alternate phone number. Cell phone and/or work phone numbers can be entered as alternate phone numbers.